

ECS Configuration Change Request

Page 1 of

Page(s)

1. Originator Benzell Floyd	2. Log Date: 4/21/03	3. CCR #: 03-0285	4. Rev: —	5. Tel: (301)925-0518	6. Rm #: 2002C	7. Dept. Dev/SE
8. CCR Title: Install Remedy ARS 4.5.2 Patch # 1212 in the EDF Remedy Configurations on miami and f3mss01.						
9. Originator Signature/Date Benzell Floyd /s/ 04/21/03			10. Class IN	11. Type: CCR	12. Need Date: 04/23/03	
13. Office Manager Signature/Date Louis Swentek /s/ 04/21/03			14. Category of Change: EDF (RTSC)		15. Priority: (If "Emergency" fill in Block 27). Routine	
16. Documentation/Drawings Impacted (Review and submit checklist):			17. Schedule Impact:		18. CI(s) Affected: MCI	
19. Release Affected by this Change: N/A		20. Date due to Customer:		21. Estimated Cost: None - Under 100K		
22. Source Reference: <input type="checkbox"/> NCR (attach) <input type="checkbox"/> Action Item <input type="checkbox"/> Tech Ref. <input type="checkbox"/> GSFC <input checked="" type="checkbox"/> Other: Remedy Help Desk Recommendation						
23. Problem: (use additional Sheets if necessary) The ECS Remedy ARS Version 4.5.2 (patch level 1098) on the server, miami, is being used to develop a Remedy Inventory, LogisticsI, Maintenance (ILM) application to replace the existing ECS XRP ILM application. Currently we get an error message when we try to rename some of the forms that we have been developed and the renaming attempt fails. A Remedy Help Desk person said that Remedy Server Patch # 1212 should resolve the renaming problem and recommended that we download the patch from the Remedy website and install it.						
24. Proposed Solution: (use additional sheets if necessary) Install Remedy Patch # 1212 on miami (IDG cell) and f3mss01 (Functionality Lab) as directed by the attached Engineering Change Order. Patch #1212 has been downloaded and stored on lemmings at: /data0/CM_INBOX/RemedyPatch1212.						
25. Alternate Solution: (use additional sheets if necessary) None.						
26. Consequences if Change(s) are not approved: (use additional sheets if necessary) ECS Remedy developers will not be able to rename forms once developed and saved without going through a workaround that is very time consuming.						
27. Justification for Emergency (If Block 15 is "Emergency"):						
28. Site(s) Affected: <input checked="" type="checkbox"/> EDF <input type="checkbox"/> PVC <input type="checkbox"/> VATC <input type="checkbox"/> EDC <input type="checkbox"/> GSFC <input type="checkbox"/> LaRC <input type="checkbox"/> NSIDC <input type="checkbox"/> SMC <input type="checkbox"/> AK <input type="checkbox"/> JPL <input type="checkbox"/> EOC <input type="checkbox"/> IDG Test Cell <input type="checkbox"/> Other						
29. Board Comments:			30. Work Assigned To:		31. CCR Closed Date:	
32. EDF/SCDV CCB Chair (Sign/Date): Jason Wardenburg /s/ 4/23/03			Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ECS			
33. M&O CCB Chair (Sign/Date):			Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ECS			
34. ECS CCB Chair (Sign/Date):			Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ESDIS			